CLEARBROOK WATERWORKS DISTRICT WATER RATES AND TOLLS BYLAW NO. 152

A bylaw for fixing tolls and other charges payable to Clearbrook Waterworks District and the terms of payment thereof, and providing for a percentage addition to encourage prompt payment thereof.

The Board of Trustees of the Clearbrook Waterworks District ENACT AS FOLLOWS:

The following quarterly tolls are hereby fixed and made payable by all owners of land in the Improvement District to which water is delivered from the works of the Improvement District:

1. Initial registration fee

\$ 150.00

2. Change of ownership registration fee

a. Residential and commercial 'fee simple title' transfers

\$ 135.00

3. Connection fees (all sizes)

Total cost

4. Meter installation (all sizes)

Total cost

5. Unmetered fire line fee (annual)

\$ 300.00

- 6. Metered rates
 - a) Each District meter on a property shall be deemed as a separate account.
 - b) Every rate payer having a metered service shall pay for the full amount of water registered by the meter, according to the rate applicable to the service. No reduction shall be allowed on account of any waste and or leakage of water. A rate payer may apply for leak relief which will be granted if all aspects of the District's leak relief policy have been fulfilled.
 - c) If any breakage or stoppage or other irregularity in the meter is observed by the rate payer, he or she shall notify the District immediately. The District shall be entitled to charge for water according to the average consumption for the twelve months immediately preceding the date upon which such meter was found to be in order.
 - d) When any rate payer questions the accuracy of record of a water meter, the District will, upon written request, have such a meter re-read and the service inspected for leaks. Should such a rate payer then desire that the meter be tested, they shall deposit with the District the cost of the test, after which the District shall arrange to have the meter in question tested. The rate payer shall have the privilege to be present when the testing is made.

If the test discloses an error in registering the quantity of water passing through it of over five per cent (5%) a correct registering meter shall be installed and the account for the service shall be adjusted accordingly.

e) Single family residential dwellings

\$ 1.32 per m³

f) Multi-family dwellings

\$ 1.32 per m³

g)	Commercial connections up to 3,000 m³/quarter	\$ 1.32 per m ³
h)	Commercial connections between 3,001-5,000 m³/quarter	\$ 2.00 per m ³
i)	Commercial connections more than 5,000 m³/quarter	\$ 3.00 per m ³
j)	Non-commercial/non-residential	\$ 1.32 per m ³

7. System renewal tolls

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a) Single	Residentia	tamily	dwellings	(cuites in	(babula
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i) A system renewal distribution fee is charged to every connection \$ 37.90 per quarter

b) Duplexes

i) A system renewal distribution fee is charged to every connection	\$ 37.90 per quarter
ii) A Unit Fee is charged to every rental and strata unit	\$ 20.70 per quarter

c) Multi-family dwellings (excluding duplexes)

i) A system renewal distribution fee is charged to every connection	\$ 60.60 per quarter
ii) A Unit Fee is charged to every rental and strata unit	\$ 20.70 per quarter

d) Commercial Connections (excluding churches, schools, Non-Profit Organizations)

i) A system renewal distribution fee is charged to every connection	\$ 60.60 per quarter
ii) A Unit Fee is charged to every rental and strata unit	\$ 30.55 per quarter

e) Non-Commercial/Non-Residential Connections (churches, schools, Non-Profit Organizations)

Organizations)	
i) A system renewal distribution fee is charged to every connection	\$ 60.60 per quarter
ii) A Unit Fee is charged to every rental unit	\$ 18.30 per quarter

8. Access to read water meter

If a water meter remains inaccessible after two quarterly reads and a notice was mailed to the address on record; an administration fee will be added to the account and the account will be estimated for water usage.

i) An administration fee will be charged to accounts where an estimate was made due to an inaccessible meter: \$50.00 per quarter

9. Bulk water sales

As per special agreement according to District policy.

10. Cross connection control

Any connection deficient in back flow prevention as specified in the Cross Connection Control Bylaw no. 120 will be charged \$100.00 per month until compliant with the bylaw.

11. Payment of water rates and tolls

- a) Water rates for metered premises are to be paid quarterly for water usage from January 1st to March 31st on or before April 30th; for water usage from April 1st to June 30th on or before July 31st; for water usage from July 1st to September 30th on or before October 31st and for water usage from October 1st to December 31st of the previous year on or before January 31st.
- b) A 4.5% monthly administration fee will be assigned to all over-due accounts.

- c) A \$40.00 charge shall apply for each non-sufficient fund (NSF) cheque or returned preauthorized payment.
- d) The registered owner of a property shall be responsible for payment of all water rates applicable to that property and the invoice will be in the registered owner's name.

12. Shut off and turn on charges for delinquent accounts

- a) The District may, on 48 hour written notice delivered to the service address, order that the water be shut off to any property where any rates for water service or other charges remain owing sixty (60) days from the due date.
- b) If staff is dispatched and turns off water, a \$135.00 charge will be added to the invoice prior to reconnection and added to the amount requested for payment on the shut-off notice.
- c) All tolls for water usage, system renewal distribution and unit fees continue to accrue on any property that is shut off for non-payment.

13. Right to refuse or discontinue water supply

It shall be lawful for the District to reduce the quantity of water supplied to, or entirely discontinue the service of any rate payer who has violated any of the provisions of this Bylaw, or when, in the opinion of the Trustees, the public interest requires such action. Nothing contained in this Bylaw shall be construed to impose any liability upon the District to give any continuous supply of water for all purposes to any person in the District receiving service from it.

14. Disconnection charges

Total cost will be charged to disconnect and cap the service line (minimum \$250.00) by the District. Water may be temporarily shut-off, by ratepayer request, to make repairs and maintenance or if a demolition permit for the property is received.

- a) The quarterly system distribution fee remains on properties when the service line remains connected to the District's water system.
- b) Water that remains shut off for more than twelve months will be subject to a \$300.00 annual fee to maintain the service line.

15. Reconnect water service previously disconnected

Total cost of re-connection will be charged at cost by the District (a deposit based upon an estimate of the cost of reconnecting is required before work begins.)

16. Service call charges

a) After regular working hours

Total Cost (\$200.00 minimum fee)

17. Use of water from hydrants

a) Charge for use (due before use)

\$150.00 per day

b) Charge for use after regular working hours:

\$200.00 per four hours

- 18. Tampering with the water system or unlawful use of water
 - a) Minimum charge

\$ 500.00

b) Upon summary conviction: minimum charge \$500.00 per day and a minimum penalty of \$10,000 plus costs or a prison term.

The District will order that the water be shut off to any property where tampering with the water system or unlawful use of water is evident. All charges for tampering plus any other applicable charges on the property must be paid in full prior to reconnection.

- 19. If water restrictions are implemented the following infractions apply:
 - a) Upon first offence:
 - i. Turn the water off at the client's hose bibb; leave a note and warning of penalties, future shut off by CWD staff and the Water Restriction flyer.
 - b) Upon the second offence:
 - i. Turn the water off at the client's hose bibb, minimum penalty of \$150.00 and leave a note explaining that the water will be turned off at the street on the third offence.
 - c) Upon the third offence:
 - i. The water is shut off and locked off at the street, the penalty is \$250.00 or total cost. All fees are to be paid in full before water service will be restored.
- 20. This bylaw repeals Bylaw No. 151.
- 21. This bylaw may be cited as the "Water Rates and Tolls Bylaw No. 152".

INTRODUCED and given first reading by the Trustees on the 6th day of December 2023.

RECONSIDERED and finally passed by the Trustees on the 6th day of December 2023.

Seal

Chair of the Trustees

Corporate Administrator

I hereby certify that this is a true copy of Bylaw No. 152.

Corporate Administrator